

www.mcallen.net



SCAN ME

311 MCALLEN CUSTOMER SERVICE CALL CENTER

City of McAllen customer service representatives can answer concerns or provide information. For more information, call 311.

MCALLEN 311 MOBILE APP

Download the McAllen 311 app to any smart phone and stay connected. Use the app to report severe non-emergency weather related issues like downed power lines, traffic signals and other concerns.



CODERED EMERGENCY ALERTS

Sign up for CodeRed Emergency Alerts. Subscribe to real-time alerts via phone, text. email. and TDD via the CodeRed link.



MCALLEN CABLE NETWORK

Watch McAllen Cable Network (MCN) 24 hours a day for news and important information on Spectrum Channel 1300 and also web stream live on www.mcallen.net.



CITY OF MCALLEN SOCIAL MEDIA

Follow the City of McAllen on Facebook and Twitter for the most accurate and up-to-date information and instructions during an emergency.



211 TEXAS

Register with the Emergency Assistance Registry. This program from the State of Texas is a FREE registry that provides emergency planners and responders with additional information on the needs of the community.

EMERGENCY CALL 911

POLICE | FIRE | MEDICAL





EMERGENCY MANAGEMENT

Scan QR code to sign up for emergency alerts from the City of McAllen.