

BPUB

There for you before, during and after the storm

Hurricane Season



During a disaster, the goal and responsibility of the Brownsville Public Utilities Board (BPUB) is to deploy work crews and work with other organizations to continue to deliver the best service safely and reliably.

Fallen Power Line Safety

- Treat every fallen line as if it were energized.
- Never touch a power line.
- Call BPUB at (956) 983-8300 to report a downed power line or a service interruption or download our outage reporting app.

Delivering Reliable Service

At the Brownsville Public Utilities Board (BPUB), year-round planning encompasses all areas of utility generation and delivery to minimize customer impact during a natural disaster.

Before a storm hits

Crews and staff drill in emergency response and cross-train to fill in where needed, including call and reporting centers. Agreements are secured with outlying utility providers.

Imminent storm

All BPUB personnel are placed on special alert and are ready to report for duty at any time. Staging areas are set up to deliver needed supplies to crews who respond in 12-hour rotations to get any downed utilities back online as quickly as possible.

During a storm

A 24-hour staffed BPUB command center continues to monitor, communicate and activate assessment and repair crews who remain deployed until conditions become too severe.

Restoring power

BPUB restores power plants and affected transmission lines and substations, which are essential to providing public utilities including water treatment plants. Meanwhile, BPUB restores electrical lines and equipment that serve critical facilities, like hospitals, police and fire stations and emergency broadcast centers. Crews restore service to the largest number of customers in the shortest amount of time.



BROWNVILLE
PUBLIC UTILITIES BOARD

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